

Before You Buy a Standby Generator

When shopping for an automatic standby generator, you should compare and ask if you get these important items:		Others
Free on-premise survey of your needs so you get the generator that's right for you.	Yes	
Professional layout and design by certified generator manufacturer-trained technicians.	Yes	
Detailed review of proposed system solution with home or business owner.	Yes	
Assistance in obtaining municipal permits when required.	Yes	
Electrical inspection by approved inspection agency when required.	Yes	
Coordination with local gas utility for gas meter upgrade if using more than 250k btu's.	Yes	
Generator handling and shipping charges are paid.	Yes	
A licensed electrical contractor with technicians certified and trained at the manufacturer's factory for installation, service, maintenance and warranty work.	Yes	
Exterior site preparation including three-inch pea gravel for air-cooled models or concrete pad for liquid-cooled models.	Yes	
Natural gas piping to generator sized to manufacturer's recommendations and installed by a licensed plumber when required.	Yes	
Natural gas piping installed indoors, no exposed flexible gas piping except for final connection.	Yes	
A battery sized per generator manufacturer specifications; an Interstate Megatron 75 month battery.	Yes	
Generator transfer switches and all electrical sensitive equipment are installed indoors and not exposed to weather.	Yes	
Absolute by-the-book generator installation per manufacturer specifications to protect your equipment and insure your warranty rights.	Yes	
Frequency, voltage, governor (rpm) and voltage regulator adjustments with every installation to insure complete and proper operation.	Yes	
20-item customer approval/acceptance checklist to insure your total satisfaction.	Yes	
Complete explanation of the operating and maintenance manual for warranty and maintenance purposes.	Yes	
Full two-year guarantee on electrical and gas installation.	Yes	
A company that shows it takes its generator business seriously by providing the best training for its technicians, offering the #1-selling brand, and giving you courteous, reliable service.	Yes	
A company that has a separate department dedicated to after-sale service, maintenance and warranty repairs.	Yes	